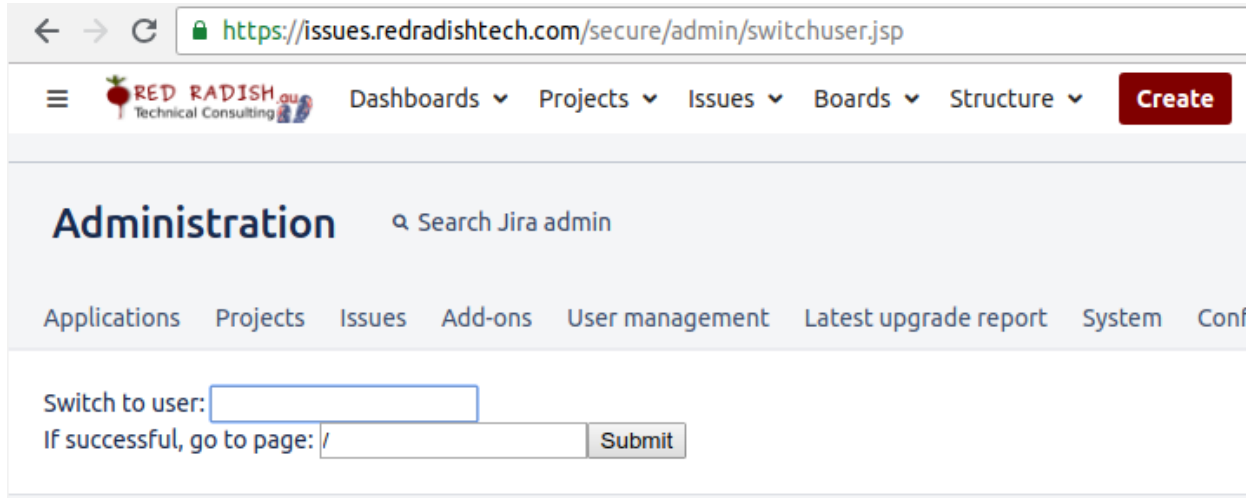


# Temporarily Switching Users in Jira/Confluence

Sometimes administrators need to temporarily 'log in as' a particular user, in order to debug some problem. There is the [SU for Jira/Confluence](#) plugin for this, and the **Switch to a different user** built-in script in the ScriptRunner plugin.

But if you're cheap or lazy, a JSP file ([switchuser.jsp for Jira 8.x+](#), [Jira 7.x](#) or [switchuser.jsp for Confluence](#)) in the right place will do the job fine, although the UI is not that flash:

The screenshot shows a web browser window with the URL <https://issues.redradishtech.com/secure/admin/switchuser.jsp>. The page header includes the Red Radish logo and navigation links for Dashboards, Projects, Issues, Boards, and Structure, along with a 'Create' button. The main section is titled 'Administration' with a search bar. Below this is a horizontal menu with links for Applications, Projects, Issues, Add-ons, User management, Latest upgrade report, System, and Conf. The 'Switch to user' form consists of a text input field, a label 'If successful, go to page: /', another text input field, and a 'Submit' button.

Just drop it into the right directory:

## For Confluence

```
cd /opt/atlassian/confluence/$version/confluence/admin/  
curl -LOJ 'https://hg.sr.ht/~redradishtech/atlassian_switchuser/raw/confluence/switchuser.jsp'  
chown root:confluence switchuser.jsp
```

## For JIRA 8.x and above

```
cd /opt/atlassian/jira/$version/atlassian-jira/secure/admin/  
curl -LOJ 'https://hg.sr.ht/~redradishtech/atlassian_switchuser/raw/jira/8.x/switchuser.jsp'  
chown root:jira switchuser.jsp
```

## For JIRA 7.x and earlier

```
cd /opt/atlassian/jira/$version/atlassian-jira/secure/admin/  
curl -LOJ 'https://hg.sr.ht/~redradishtech/atlassian_switchuser/raw/jira/7.x/switchuser.jsp'  
chown root:jira switchuser.jsp
```

These JSPs work with Okta (unlike ScriptRunner - see [SRPLAT-192](#)), and will also pacify websudo initially, so you are not prompted for the user's password when doing certain admin operations.